



# Drupal Support Service Plan

	Start-up	Business
<b>Services</b>		
CMS Training <ul style="list-style-type: none"><li>Documentation with Print-screen captures</li></ul>		
Issue Resolution <ul style="list-style-type: none"><li>Respond to queries</li></ul>		
Drupal Best Practice Advice		
Client Contacts	1	4
Contact through: Web-ticket		
Email		
Phone		
Development/ Staging Site		
Dedicated PM/ Developer		
Drupal Support / Development Hours <ul style="list-style-type: none"><li>Performance tuning for fast page loads</li><li>New features development</li><li>Modules upgrade</li><li>Bug fix</li></ul> <small>*Minimum time span per task / query: 15mins</small>	4	10
No of Domain	1	2 (add \$1,000 per additional domain)
<b>Price (HKD)</b>	\$3,000/month	\$7,000/month